

MLTI 2016 Refresh FAQ

What is meant by the “2013 cohort” of MLTI?

These are the student and teacher seats within any school that were opted in for in 2013.

Is the State requiring all Apple MLTI schools to participate in this 2016 MLTI refresh opportunity?

No, only Grade 7 & 8 Apple MLTI schools are required to participate in the 2016 MLTI Refresh.

Are all Grade 7 & 8 MLTI implementations being refreshed?

No. Only Apple MLTI Primary and Apple MLTI Alternate implementations will be refreshed.

Does a school need to refresh into the same Apple MLTI solution?

No. A school can choose to move into a different Apple MLTI solution. This means they may select either Apple MLTI Primary or Alternate regardless of current solution,

In 2016 can an HP MLTI school choose to refresh into one of the Apple MLTI offerings?

No. The HP contract will remain in place through 2017.

What should we begin doing immediately to prepare for the refresh?

As soon as you know that your school will be part of the refresh, begin reviewing your Asset Manager and your devices. This allows you to identify missing or damaged devices well in advance of the device return date.

What do we need to return as part of the refresh?

Schools must return devices (iPads; iPad minis; MacBook Airs) and chargers (iPad - sync cable and AC charger; MacBook Air - AC charger and duckhead or cable) that were provided to the grades that opted into MLTI in 2013. This includes devices that were sent with the original order in the summer of 2013, as well as (a) devices that were provided as replacements for those devices (buffers or paid replacements); and (b) additional devices provided through the Enrollment Pool to students and staff in the grades that opted into MLTI in 2013.

When will the device collection happen for the refresh?

Devices should be made ready 2 weeks after school closes for the summer. Estimated time for return/pick-up is mid-July 2016.

What if a school returns devices that are not in good working condition? Should we have them serviced before return?

If a returned device is deemed “non-working” the school will be billed by Apple Financial Services on behalf of the Department of Education. Primary seats will be billed at \$237 per device and Alternate seats will be billed at \$313 per device. Since this cost is less than what it would cost to repair a damaged device, schools who opt in to this refresh should not dispatch or pay to service devices they intend to return that are “non-working” due to damage not covered under warranty.

Why can we not leverage the buy-out on the Apple MLTI devices being refreshed?

The residual value of current MLTI devices will be used to satisfy the State's remaining MLTI lease obligations.